**CARM Information Sheet**

**Who Needs to Register?**

Anyone importing goods into Canada, including private carriers, and customs brokers. If you are a carrier who uses a customer broker you will need assign authority to your customs broker to deal on you behalf.

Do you:

* Import commercial goods at least once per year? Or import goods in small value?
* Import commercial goods by rail, truck, intermodal, air, ocean, or courier?
* Use a customs broker or a third-party service provider to bring your goods into Canada?
* Import goods to be sold or used?
* Import goods temporarily?
* Have a business located outside of Canada and import commercial goods into Canada?

If you answered “yes” to any of the above you will need to register.

**When do you need to register by?**

May 2024

**What does the CARM portal offer?**

The CARM portal will be the only way to communicate with Canadian Border Services Agency.

CARM allows you view transactions in real time, as well as account balances. This new portal lets you submit commercial accounting declarations and adjustments Post Financial Security to enrol for Release Prior to Payment.

**Got Questions?**

Check out the [Government of Canada’s CARM](https://www.cbsa-asfc.gc.ca/services/carm-gcra/start-passer-eng.html) site

Ready to register? [Access CARM Client Portal](https://ccp-pcc.cbsa-asfc.cloud-nuage.canada.ca/en/auth/login)

Attend a [webinar](https://www.cbsa-asfc.gc.ca/services/carm-gcra/webinars-webinaires-eng.html) to get more access. Upcoming dates and times are listed at the link.

**OR contact the CBSA directly:**

CARM Client Support Helpdesk at 1-800-461-9999 (toll-free from Canada or the

U.S), select your preferred language and press 2.

Or check out [the CARM webpage](https://www.cbsa-asfc.gc.ca/services/carm-gcra/start-passer-eng.html) - detailed information, links, customer support, etc.